

PERFORMANCE INDICATORS



Fiscal Year 2018, Quarter 4

In alignment with OHSU's Vision 20/20 strategic plan, these performance indicators reflect organization-wide priorities that leadership will focus on during the coming year. Progress will be reported quarterly.

PEOPLE

TRANSPORTATION	ENGAGEMENT	UNCONSCIOUS BIAS	RECRUITMENTS
Complete ✓	4.00	4,277 Employees Trained ✓	87.6% ✓

HEALTHCARE

ACCESS	MORTALITY	ADULT PATIENT SATISFACTION	PEDIATRIC PATIENT SATISFACTION	AMBULATORY SATISFACTION	TRANSFERS
18.75% ✓	0.87	79.6 ✓	77.8	79.1	95.72%

RESEARCH

GRANTS SUBMITTED	GRANT \$	PUBLICATIONS	TURNAROUND TIME
1,654	\$436,132,585 ✓	3,010 ✓	86 Days ✓

EDUCATION

STUDENT RECRUITMENT	APPLICANTS	FIRST TIME PASS	DECREASE DEBT
339 ✓	9,885 ✓	Met or exceeded ✓	\$505,452 ✓

FINANCE

EBITDA	PATIENT REVENUE	RESEARCH AND EDUCATION REVENUE	DAILY CASH ON HAND
10.65% ✓	7.23% ✓	3.4% ✓	215 ✓

a On or above target
 a Improved, not at target
 a Below target
 a Below FY17 and target
 a Data to come